

Thank you for considering Vihara tile! We want you to love your tile for years to come. This guide will help you understand what to expect, avoid common mistakes, and **SET YOU UP FOR SUCCESS!**

SAMPLING

If you're looking at Vihara, we highly recommend ordering samples in the shape you're considering.

GET HAPPY RESULTS.

Vihara is a wild child! Within a given color, the tones vary in size and shape. Ordering samples in the actual size you're considering is the best way to have confidence in what you've selected.

WHY SAMPLE?

Tile is an investment, and we want you to love your tile for years to come!

HOW DO I DO THIS?

It's easy! All of our authorized dealers have samples on hand, or they can order it from us for you. From there, we recommend that you take it home and look at it in your environment, in your lighting conditions and against your other finishes. Now you're ready to order with confidence!



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SUSTAINABLY MADE WITH UPCYCLED GLASS, VIHARA TILE IS HANDMADE WITH DISTINCTIVELY TWISTING TONES, TEXTURES AND HUES MERGING INTO A SINGULAR, COMPLEX MOSAIC.

ORDERING

MEASURE TWICE, ORDER ONCE.

1

We recommend ordering a minimum of 15% overage (sometimes more).

2

Ordering overage is necessary to accommodate cuts, a small percentage of breakage to be expected in transit, and to avoid add-on orders or delays to your installation.

3

Add-on orders are challenging due to the inherent variation from lot to lot. If you have to order more at a later date, it could vary slightly from your original order.



350+ SHOWROOMS NATIONWIDE!

Our products are sold exclusively through our network of authorized dealers. To find the dealer nearest you, scan the QR code or visit sonomatilemakers.com.

WHAT TO EXPECT

Vihara is perfectly imperfect. Surface folds, shallow cracks and unexpected chips give character to each tile and bring texture to your finished space.

If your tile was too perfect, it wouldn't be handcrafted.

The surface will collect grout during the grouting process. The amount of grout visible after installation will depend primarily on the contrast between the grout color and tile color, how well the tiles were cleaned before/after grouting, and viewing distance. **Make sure your installer reads our installation instructions thoroughly to achieve the best look.**



IT'S HERE! NOW WHAT?

When your order arrives, please be aware—**you are responsible for determining the acceptability of the product prior to installation.** Sonoma Tilemakers is in no way responsible for the installation of our tiles or thereafter.

We recommend:

1. Inspect all boxes for damage upon arrival.
2. Inspect all sheets in all boxes.
3. Double check you have enough tile to complete the project with some leftover.
4. If you need additional tile, do not start the installation until you have it.
5. Make sure you have seen and approved your tile BEFORE it is installed.
6. Love your new tile!

We ALWAYS recommend professional installation by and experienced installer who uses TCNA guidelines.

TIPS FOR SUCCESS

1. Vihara is installed with the paper on the outside.

Vihara tile is paper-faced. **This means the paper is attached to the outside of the tile.** Vihara tiles are transparent, so using paper facing (instead of mesh backing), allows for the cleanest, most beautiful look.

2. Be sure to apply grout release and remove grout haze during installation. Talk to your professional installer and ensure they read our installation instructions.

WRONG



RIGHT



BASICS OF CARE

- For everyday cleaning use a mild dishwashing soap with water or a pH neutral cleaner made for glass.
- Avoid harsh chemicals
- Use a non-abrasive cloth/sponge to avoid scratching
- Read complete cleaning instructions before purchase. VISIT: sonomatilemakers.com/vihara-techinfo