

Thank you for considering Stellar tile! We want you to love your tile for years to come. This guide will help you understand what to expect, avoid common mistakes, and **SET YOU UP FOR SUCCESS!**

SAMPLING

We **ALWAYS** recommend asking your local showroom for a sample before placing your order—especially if you’re ordering *Special Order* tile like Stellar.

WHY SAMPLE?

We want you to love your tile for years to come!

GET HAPPY RESULTS.

Every Stellar glaze has unique personality. Each glaze will take on slightly different characteristics depending on the shape, size or relief pattern of the tile. Ordering samples is the best way to see the actual tile you’re considering so you have confidence in what you’ve selected.

HOW DO I DO THIS?

It’s easy! To start, most showrooms have color samples on hand. These are great to help choose between color selections. From there, we recommend ordering a current sample in the specific color/piece you’re considering. Take it home and look at it in your environment, in your lighting conditions and against your other finishes. Now you’re ready to order with confidence!

ALL PIECES SHOWN IN FONTAINEBLEAU
(CLOCKWISE) LA VIE, TRESTLE, 3X6



“

THE INTRICACY OF THE DESIGNS.
THE FINISHED PRODUCT.
YOU CAN TELL IT’S CRAFTED
BY REAL PEOPLE.

ORDERING

MEASURE TWICE, ORDER ONCE.

1

We recommend ordering a minimum of 15% overage (sometimes more).

2

Ordering overage is necessary to accommodate cuts, a small percentage of breakage to be expected in transit, and to avoid add-on orders or delays to your installation.

3

Add-on orders are challenging due to the inherent variation from batch to batch. If you have to order more at a later date, it will vary slightly from your original order.



350+ SHOWROOMS NATIONWIDE!

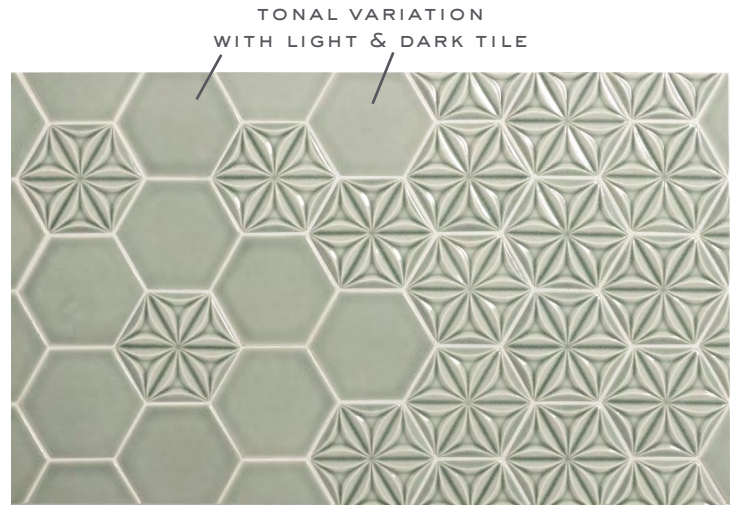
Our products are sold exclusively through our network of authorized dealers. To find the dealer nearest you, scan the QR code or visit sonomatilemakers.com.

WHAT TO EXPECT

Every Stellar tile leaving our factory has been touched by at least 12 sets of hands: real people crafting each tile. It's the nuances of handmade tile—the subtle imperfections and color variations—that make it special and luxurious. *If your tile is too perfect, it's not handcrafted.*

Slight variation in size, shape, thickness and color shade are normal and to be expected.

Make sure your installer reads our installation instructions thoroughly to achieve the best look.



IT'S HERE! NOW WHAT?

When your order arrives, please be aware—you are responsible for determining the acceptability of the product prior to installation. Sonoma Tilemakers is in no way responsible for the installation of our tiles or thereafter.

We recommend:

1. Inspect all boxes for damage upon arrival.
2. Inspect all tile in all boxes.
3. Double check you have enough tile to complete the project with some leftover.
4. If you need additional tile, do not start the installation until you have it.
5. Make sure you have seen and approved your tile BEFORE it is installed.
6. Love your new tile!

We ALWAYS recommend professional installation by and experienced installer who uses TCNA guidelines.

TIPS FOR SUCCESS

1. Make sure that your installer lays out all tile and blends PRIOR to installation.

The natural variation from piece to piece is most beautiful when properly blended.

3. Be sure to order a minimum 15% overage to avoid unexpected delays to your installation. **Stellar is special order with a longer lead time.**

WRONG



RIGHT



BASICS OF CARE

- For everyday cleaning use a mild dishwashing soap with water or a pH neutral cleaner made for tile.
- Avoid harsh chemicals.
- Use a non-abrasive cloth/sponge to avoid scratching.
- Sealing tile, and periodic resealing is recommended, especially for crackle glazes.
- Read complete cleaning and maintenance instructions before purchase. VISIT: sonomatilemakers.com/stellar-techinfo