

BUYERS GUIDE DAKOTA

Thank you for considering Dakota tile! We want you to love your tile for years to come. This guide will help you understand what to expect and help **SET YOU UP FOR SUCCESS**!

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SUBTLE ORGANIC EDGES ON A RECYCLED, EARTHY BODY GIVE A BEAUTIFULLY RUSTIC TWIST TO TIMELESS SUBWAY TILE. NATURAL BEAUTY FROM INSIDE OUT.



SAMPLING

If you're looking at Dakota, **we highly recommend ordering samples** in the size and color you're considering. This extra step is the best way to ensure you know what you're ordering!

GET HAPPY RESULTS.

We want you to love your tile for years to come! Every Dakota glaze has unique personality. Each color will take on slightly different characteristics depending on the shape and size of the tile, as well as surrounding materials. Ordering samples is the best way to see the actual tile you're considering so you have confidence in what you've selected.

HOW DO I DO THIS?

We recommend ordering a

minimum of 15% overage

(sometimes more).

It's easy! All of our authorized dealers have samples on hand, or they can order it from us for you. Take it home and look at it in your environment, in your lighting conditions and against your other finishes. Now you're ready to order with confidence!

O R D E R I N G MEASURE TWICE, ORDER ONCE.

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Ordering overage is necessary to accommodate cuts, a small percentage of breakage to be expected in transit, and to avoid add-on orders or delays to your installation.



Add-on orders are challenging due to the inherent variation from lot to lot. If you have to order more at a later date, it could vary slightly from your original order.



350+ SHOWROOMS NATIONWIDE!

Our products are sold exclusively through our network of authorized dealers. To find the dealer nearest you, scan the QR code or visit sonomatilemakers.com.



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WHAT TO EXPECT

Dakota has a softly textured surface with a modern, rustic edge.

Expect the natural edge to have some small areas exposing the tile body every so often. Usually grout will fill those areas once installed.

Make sure your installer reads our installation instructions thoroughly to achieve the best look.

IT'S HERE! NOW WHAT?

When your order arrives, please be aware—you are responsible for determining the acceptability of the product prior to installation. Sonoma Tilemakers is in no way responsible for the installation of our tiles or the reafter. We recommend:

- 1. Inspect all boxes for damage upon arrival.
- 2. Inspect all tile in all boxes.
- Double check you have enough tile to complete the project with some leftover. Take into account grout spacing and cuts.
- 4. If you need additional tile, do not start the installation until you have it.
- 5. Make sure you have seen and approved your tile BEFORE it is installed.
- 6. Love your new tile!

We ALWAYS recommend professional installation by an experienced installer who uses TCNA guidelines.

BASICS OF CARE

- For everyday cleaning use a mild dishwashing soap with water or a pH neutral cleaner made for tile.
- Avoid harsh chemicals.
- Use a non-abrasive cloth/sponge to avoid scratching.
- Sealing tile recommended.
- Read complete cleaning instructions before purchase. VISIT: SonomaTilemakers.com/dakota-techinfo



