

Thank you for considering Astoria tile! We want you to love your tile for years to come. This guide will help you understand what to expect, avoid common mistakes, and **SET YOU UP FOR SUCCESS!**

SAMPLING

If you're looking at Astoria, we highly recommend ordering samples in the shape, color and finish you're considering.

GET HAPPY RESULTS.

Every Astoria color has unique personality. Each color, along with the glossy or silk finish will reflect slightly different hues depending on the shape and size of the tile, as well as surrounding materials and light sources (natural or artificial). Ordering samples is the best way to see the actual tile you're considering so you have confidence in what you've selected.

WHY SAMPLE?

Tile is an investment, and we want you to love your tile for years to come!

HOW DO I DO THIS?

It's easy! All of our authorized dealers have samples on hand, or they can order it from us for you. Take it home and look at it in your environment, in your lighting conditions and against your other finishes. Now you're ready to order with confidence!

ORDERING MEASURE TWICE, ORDER ONCE.

1

We recommend ordering a minimum of 15% overage (sometimes more).

2

Ordering overage is necessary to accommodate cuts, a small percentage of breakage to be expected in transit, and to avoid add-on orders or delays to your installation.

3

Add-on orders are challenging due to the inherent variation from lot to lot. If you have to order more at a later date, it could vary slightly from your original order.

DIFFERENT SIZES & SHAPES



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ASTORIA BRINGS ALL THE DAZZLE, ELEGANCE, AND FLAIR IN MODERN-CUT CLASSIC FORMS WITH JUST THE RIGHT AMOUNT OF SHIMMER.



350+ SHOWROOMS NATIONWIDE!

Our products are sold exclusively through our network of authorized dealers. To find the dealer nearest you, scan the QR code or visit sonomatilemakers.com.

WHAT TO EXPECT

1. Variation in color and metallic texture such as small imperfections (lines, dots, wrinkles) in the backing may be present. These are natural characteristics of the handcrafted process and should be expected.
2. There will be slight grout line variation in mesh- backed products (especially flute).

IT'S HERE! NOW WHAT?

When your order arrives, please be aware—you are responsible for determining the acceptability of the product prior to installation. Sonoma Tilemakers is in no way responsible for the installation of our tiles or thereafter. Make sure that your installer understands the basics of glass tile properties and installation as described in the current version of *Tile Council of North America's Handbook for Glass Tile Installation*, AND has read our Technical Information.

We ALWAYS recommend professional installation by an experienced installer and to follow these steps:

1. Inspect all boxes for damage upon arrival.
2. Inspect all tile in all boxes.
3. Double check you have enough tile to complete the project with some leftover. Take into account grout spacing and cuts.
4. If you need additional tile, do not start the installation until you have it.
5. Make sure you have seen and approved your tile BEFORE it is installed.
6. Love your new tile!

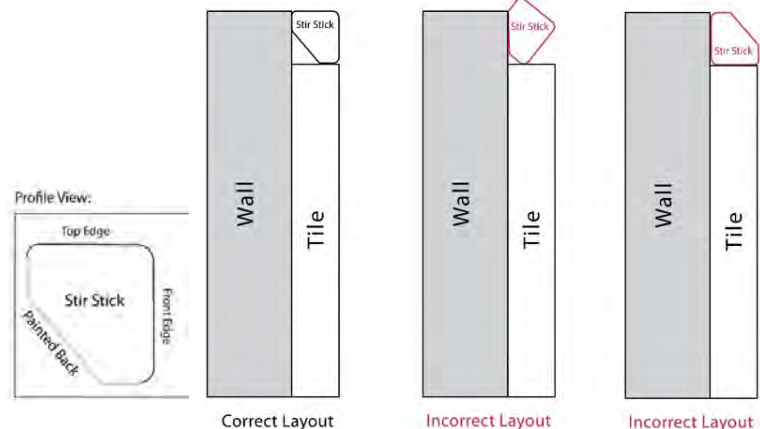


TIPS FOR SUCCESS

1. Make sure installer reads our installation instructions carefully and is using only recommended substrates and thin-sets exactly as directed by the manufacturer. Glass tile requires specific setting materials. Using the wrong materials, or using the right materials incorrectly, can result in installation problems.

2. During installation, make sure all ridges in the thin set are knocked down and there are no air gaps that could cause the bond to fail (95% coverage is TCNA's standard for glass tile installation).

3. Install the Stir Stick trim finished side out.



BASICS OF CARE

- For everyday cleaning use a mild dishwashing soap with water or a pH neutral cleaner made for tile.
- Tubs and showers: DESCUM Soap Scum Remover & Renovator.
- Avoid harsh chemicals.
- Use a non-abrasive cloth/sponge to avoid scratching.
- Read complete cleaning instructions before purchase. VISIT: sonomatilemakers.com/astoria-techinfo